

Addison Water & Sewer Rules and Regulation Policy

Effective: February 19, 2007

Amended: October 19, 2015

- Upon discontinuance of service for non-payment of bill, it will be necessary for the customer to bring their deposit up to current amount at time of discontinuance, pay a reconnect fee, and pay ***total*** bill due before water will be restored.
- Each customer disconnected for non-payment within our service area will be required to pay a ***reconnect fee**** of \$50.00 per meter.
- There will be an ***after hours call out fee**** of \$50.00 for customers requesting water to be reconnected after normal business hours which are 8:00am – 4:00pm.
- Any customer that cuts lock off meter due to non-payment will be required to pay a ***cut lock fee**** of \$100.00.
- Each customer requesting a transfer of service within our service area will be required to pay a ***transfer fee**** of \$20.00. Customer must pay bill in full before service can be transferred.